

Fast Facts 2017

AT A GLANCE

WHO WE ARE

Carilion Clinic is a tax-exempt health care organization headquartered in Roanoke, Virginia. Through our comprehensive network of hospitals, primary and specialty physician practices, and complementary services, we provide exceptional care for nearly 1 million Virginians and West Virginians. Our enduring commitment is to a healthier region. We advance care through medical education and research, help our community stay healthy, and inspire the region to grow stronger.

OUR HOSPITALS

- Carilion **Roanoke Memorial** Hospital (CRMH)
- Carilion **Children's** Hospital
- Carilion **Roanoke Community** Hospital (CRCH)
- Carilion **Franklin Memorial** Hospital (CFMH)
- Carilion **Giles Community** Hospital (CGCH)
- Carilion **New River Valley** Medical Center (CNRV)
- Carilion **Clinic Saint Albans** Hospital
- Carilion **Stonewall Jackson** Hospital (CSJH)
- Carilion **Tazewell Community** Hospital (CTCH)

CLINICAL EXPERTISE

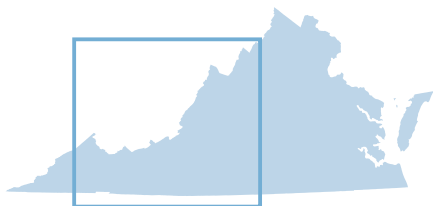
- Cancer**
- Cardiology, Heart Surgery and Vascular Care**
- Gastroenterology**
- Neurology**
- Neurosurgery**
- Orthopaedics**
- Primary and Preventive Care**
- Pediatrics** (including Level III NICU)
- Trauma** (CRMH is the region's only Level I trauma center)
- Women's Health**

QUICK STATS

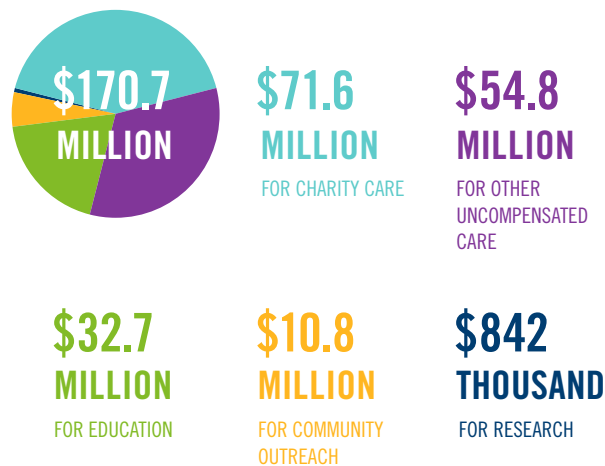
- EMPLOYEES
13,230
 - PRIMARY CARE VISITS
976,000
 - VELOCITYCARE VISITS (URGENT CARE)
102,646
 - PRESCRIPTIONS FILLED
244,542
 - HOSPICE CARE DAYS
41,123
 - LICENSED BEDS*
1,026
 - ADMISSIONS
50,739
 - EMERGENCY DEPARTMENT VISITS
167,899
 - WELLNESS MEMBERS
16,498
 - NET REVENUES
\$1.7 BILLION
- * Does not include 60 neonatal ICU beds

OUR SERVICE AREA

Carilion Clinic serves an approximately 20-county region in central and southwestern Virginia and southern West Virginia.



COMMUNITY BENEFIT



Fiscal Year 2016

OUR PHYSICIANS

- 737** PHYSICIANS REPRESENTING MORE THAN
- 75** SPECIALTIES
- 225** PRACTICE SITES

ELECTRONIC HEALTH RECORD

- EPIC
- More than **170,000+** USERS
- of secure online patient portal MyChart

CARILION CLINIC FOUNDATION

The Carilion Clinic Foundation raises funds for equipment, programs and services to provide the highest quality health care and experience for our patients.

EDUCATION

VIRGINIA TECH CARILION (VTC) SCHOOL OF MEDICINE

726 APPOINTED FACULTY **164** ENROLLED STUDENTS

- Opened August 2010; Charter class graduated May 2014
- Accredited by the Liaison Committee on Medical Education and Southern Association of Colleges and Schools Commission on Colleges
- Certified by the Virginia State Council of Higher Education

JEFFERSON COLLEGE OF HEALTH SCIENCES

82 FULL-TIME FACULTY **1,151** STUDENTS
778 UNDERGRADUATE, 373 GRADUATE

- Associate, baccalaureate, master's and doctoral degrees
- Accredited by the Southern Association of Colleges and Schools Commission on Colleges

CARILION CLINIC – VTC SCHOOL OF MEDICINE RESIDENCY AND FELLOWSHIP PROGRAMS

275 MEDICAL RESIDENTS AND FELLOWS

13 ACCREDITED RESIDENCY PROGRAMS

Dermatology, Emergency Medicine, Family Medicine, General Hospital Dentistry, Internal Medicine, Neurology, Neurosurgery, Obstetrics/Gynecology, Pediatrics, Plastic Surgery, Podiatry, Psychiatry, Surgery

11 ACCREDITED FELLOWSHIP PROGRAMS

Adult Joint Reconstruction, Cardiovascular Disease, Child and Adolescent Psychiatry, Emergency Medical Services, Gastroenterology, Geriatric Medicine, Geriatric Psychiatry, Hospice and Palliative Care, Infectious Disease, Interventional Cardiology, Pulmonary Critical Care

CARILION CLINIC

- Primary clinical training for medical students from the VTC School of Medicine and Edward Via College of Osteopathic Medicine
- Primary clinical training for hundreds of nursing and allied health students from Jefferson College of Health Sciences, area community colleges, and Radford, James Madison, and Liberty universities
- Accredited pharmacy residency program
- Advanced Clinical Practitioner fellowships in emergency medicine, orthopaedic surgery, rural health and urgent care

CLINICAL DESIGNATIONS

Select list for fiscal year 2017

- **Accreditation by The Joint Commission**, the internationally recognized symbol of health care quality (all hospitals)
- **Magnet designation** for nursing excellence by the American Nurses Credentialing Center (Roanoke Campus including CRMH, CRCH)
- **Accreditation with Commendation** from the Commission on Cancer, American College of Surgeons
- **Level 1 Trauma Center** by the Commonwealth of Virginia and the American College of Surgeons (CRMH)
- **Nationally accredited Chest Pain Center** by the Society of Cardiovascular Patient Care
- **Primary Stroke Center** by The Joint Commission (CRMH)
- **“Gold Seal of Approval” recertification** for total hip and knee replacement surgery by The Joint Commission
- **ACE accreditation** for cardiac catheterization (CRMH)

SELECT AWARDS AND HONORS

- **Only Virginia hospital—and one of only 48 nationwide—rated high-performing for all nine adult procedures and conditions** reviewed by *U.S. News & World Report* (CRMH)
- **Ranked No. 3 hospital in Virginia** by *U.S. News & World Report* (CRMH)
- **Consumer Choice No. 1** by National Research Corp. (CRMH, CNRV)
- **IBM Watson Health Top 50 Cardiovascular Hospital** (CRMH)
- **Stroke Gold Plus Achievement Award** by American Heart Association and American Stroke Association
- **Silver Beacon Award for Excellence in coronary critical care** by the American Association of Critical Care Nurses (CRMH)
- **Healthcare Innovation Award for medication management** by the Centers for Medicare and Medicaid Services (CNRV)
- **Ranked No. 1 in Virginia in the Quality Hospital Incentive Program** by Anthem (CGCH)
- **“Blue Distinction” designation for knee and hip, spine and bariatric surgery, and maternity care** by Anthem (CRMH, CNRV)
- **Most Wired** by the American Hospital Association's Health Forum
- **Top Accountable Care Organization** by *Modern Healthcare*
- **100 ACO's to Know** by *Becker's Hospital Review*
- **Top 125 in the world for training and development** by *Training*
- **100 Great Hospitals in America** by *Becker's Hospital Review* (CRMH)
- **Guardians of Excellence Award for patient experience** by Press Ganey (CGCH)
- **Five-star rating for patient experience** by Press Ganey (CTCH)
- **Silver Bicycle Friendly Business** by the League of American Bicyclists

All data is from fiscal year 2017 unless otherwise noted.

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CARILION CLINIC

Inspiring better health.™